How to Sign Up for our Mobile App

STEP 3 - Sign up for e-Statements & Bill Pay

Download our FREE app on the iTunes App Store or the Google Play App Store.





2 Sign in using your credentials for Online Banking (eBranch) with your user ID and password. Now you have access to your Account, Bill Pay, and more!



Add Mobile Deposit to your App. A signed *Remote Deposit Capture User Agreement* must be signed and received by NHCU before Remote Deposit Capture will be available. *The Remote Deposit Capture Agreement* can be found on our website at NewHCU. org/benefits/online-banking. Once Online Banking is set up, enroll in free *e-Statements & Bill Pay.* These services are available inside Online Banking once you log-in. Step-by-step instructions are available when you click on the tabs.

> If you need assistance, contact our Member Services Center at (251) 316-3240.



Solutions for the Real World

251.316.3240 | 800.824.3610 NewHCU.org

Federally insured by the National Credit Union Administration. Your savings are federally insured up to \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.



ONLINE SERVICES Easy Enrollment







Solutions for the Real World

24/7 Account Access

ONLINE BANKING 5

Online Banking provides you and your family with secure and easy access to your NHCU accounts over the Internet. This is at no-cost to you, accessible 24/7.

Online Banking enables you to:

- Transfer funds between accounts.
- Access Bill Pay to schedule your bill payments.
- Make loan payments.
- View posted payroll or electronic funds transfers.
- Print a copy of your account history.
- Make withdrawals & stop payments.
- View holds on your accounts.
- Set Alerts for loan payments, balances, etc.
- Verify account balances & much more!

MOBILE BANKING

We offer a no-cost 24/7 Mobile Banking through our App! Access your finances from the palm of your hand. All you need is our Online Banking and a mobile web browser. To get started, visit the App Store or Google Play Store and search for New Horizons Credit Union.

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Mobile App Features:

- Fingerprint authentication (on supported devices)
- View account balances.
- Transfer funds.
- Pay loans.
- Deposit checks remotely. (This feature can be added on once the App is loaded, by downloading the agreement– available online–signing and submitting.)

STEP 1: Sign up for Online Banking

1 For Online Banking, visit our website NewHCU.org. On the top right of the website, click on "Enroll Here for Online Banking."







3 Enter your SSN, your Primary Share Account number, and other requested information.



4 You will then be asked to create an eBranch User ID and an eBranch password which will be unique to you for security purposes in accessing your Online Banking Account.

Once enrolled, all other electronic services become available behind Online Banking.

If you have any trouble, simply contact: 251.316.3240 M-F 8:15 A.M.-5 P.M

Access to all of

your accounts

Transfer Money -

Mobile Deposit*-

*Sign our User Agreem

online to gain access t Mobile Deposit.

Bill Pay -

STEP 2: Download Our App

(You must have Online Banking)

Features on our Mobile App include:

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Bill Pay

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