



**NEW HORIZONS
CREDIT UNION**

Branch Appointments Available

In an effort to maintain the level of personal service our members are accustomed to in the midst of Coronavirus concerns and maintain proper safety measures, **our branches offer APPOINTMENT lobby service for loans, account services, and financial services otherwise not available thru our Drive-thru services. Please click below to schedule an appointment via email at a branch most convenient to you. Make sure to leave your name, full email address, day-time phone number, and a brief statement of what services you are seeking. Please do not include your account number or any personal information.** A New Horizons Credit Union representative will be in contact with you within one business day to schedule your appointment.

[Brookley Branch](#)

[Daphne Branch](#)

[Jackson Branch](#)

[Saraland Branch](#)

[Semmes Branch](#)

[Theodore Branch](#)

[West Mobile Branch](#)

[Mortgage Center](#)

Please note that regular transactions such as account withdrawals and deposits are to continue to be made through our Drive-thru service available at branches at this time and through our Deposit Capable ATMs located at our West Mobile and Daphne branches. All branches have a Night Deposit Box for after hour deposits & loan payments.

Remember to ask about our free electronic services such as Online & Mobile Banking with remote deposit capture.

If you have any questions, please contact our Member Services Center at 1-800-824-3610. You may also contact us via our website's [Contact Us](#) page.

We are here to serve you as we get through these challenging times together.



NEW HORIZONS CREDIT UNION

Solutions for the Real World

Reference Guide for Service Access:

SERVICES NEEDED:	WHERE TO GO:
CASH WITHDRAWALS	Drive-thru, ATMs
CHECK DEPOSIT	Mobile App, Drive-thru, Deposit capable ATMs at West Mobile & Daphne branches
LOAN	Online at NewHCU.org, or by Branch Appointment per above
LOAN PAYMENT	Online Banking, Mobile App, NewHCU.org, Drive-thru, or Member Services Center 1-800-824-3610, Voice 24 or via Mail: P.O. Box 2966, Mobile, AL 36652
CREDIT/DEBIT CARD (LOST/STOLEN)	Member Services Center at 1-800-824-3610; After hours at 1-800-449-7728
WIRES	Branch appointment, Drive-thru; you may contact the Member Services Center at 1-800-824-3610 only if prior wire information is available
MEMBERSHIP	Branch Appointment per above
BALANCE INQUIRIES, TRANSFER FUNDS:	Online & Mobile Banking, Voice 24-1-800-447-6706
ORDER CHECKS	Branch Appointment per above; Member Services Center 1-800-824-3610
REORDER CHECKS (NO CHANGES)	NewHCU.org, Drive-thru
PAY BILLS	Bill Pay at NewHCU.org, Online & Mobile Banking
GENERAL QUESTIONS	Member Services Center 1-800-824-3610