



NEW HORIZONS CREDIT UNION



5 TIPS TO PROTECT YOURSELF FROM IDENTITY THEFT



March is Fraud Prevention Month, and at NewHCU, protecting our members is a top priority. Through advanced technology and ongoing education, we work to help you stay one step ahead of fraudsters. Below are a few important reminders to help protect yourself from identity theft and fraud.



GO PAPERLESS WITH E-STATEMENTS.

Signing up for free e-statements reduces the risk of stolen or misplaced paper statements and keeps your financial information more secure.



CONFIRM UNUSUAL REQUESTS THROUGH A SECOND CHANNEL.

Requests that feel urgent or out of the ordinary are a common fraud tactic. Take a moment to verify these requests by calling, texting, or messaging through a trusted source before taking action.





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WATCH OUT FOR FAKE DELIVERY NOTIFICATIONS.

With online shopping on the rise, scam delivery messages are more common. The safest way to verify a delivery is by checking directly with the retailer or shipping company using their official website or app.



MONITOR YOUR ACCOUNTS REGULARLY AND SET UP ALERTS.

Check your account activity consistently and enable alerts—even for transactions as small as a penny. Fraudsters may test access by making small withdrawals that can go unnoticed if accounts aren't reviewed often.



ACT IMMEDIATELY IF SOMETHING LOOKS SUSPICIOUS.

If you notice unusual account activity, contact NewHCU at (251)340-3240 immediately. Staying alert helps protect your account. Remember, NewHCU will never ask for personal or sensitive information—like online credentials, full card or account numbers, or your Social Security number—by email, call, or text.

